

GOODWILL  
INDUSTRIES

OF LANE AND SOUTH COAST COUNTIES

GOODWILL  
INDUSTRIES

A L A S K A

# ANNUAL REPORT

## 2021



### **OUR MISSION**

TO PROVIDE VOCATIONAL OPPORTUNITIES TO  
INDIVIDUALS WITH BARRIERS TO EMPLOYMENT.

# SERVICES



Individuals  
Served

**TOTAL NUMBER SERVED IN 2021: 2,151**  
(does not include employees)

**Job Connections 1,298**

Open to the public, Job Connections is a job search and referral program designed to help participants find a job in the community that fits their needs and abilities.

Programs offered within Job Connections include the following Supplemental Nutrition Assistance Programs (SNAP):

Individuals Served

- SNAP Employment and Training 510
- SNAP Outreach 125

**Prosperity Program 168**

Provides financial wellness planning, banking and higher education assistance.

**Homeless Veterans Reintegration Services (HVRP) 36**

Offers job development, job preparation, retention, assessment and work adjustment to individuals.

**Other Services**

- Tax Aide through AARP 469

## GOODWILL RETAIL TRAINING CENTERS

Goodwill's Retail Training Centers provide opportunities for individuals to gain skills and learn more about work in an integrated and competitive environment.

Individuals  
Served

### **Department of Human Services (DHS) Self**

**95**

#### **Sufficiency Supported Work and Florence JOBS**

Individuals gain positive work experience in a supportive environment and receive assistance with obtaining employment.

- Coos and Curry Counties 26
- Lane County 27
- Florence JOBS 42

### **I/DD Employment & Training**

**108**

Provides integrated, paid, on-the-job training and classroom activities designed to assist individuals with developmental disabilities gain skills and become more successful in a community job.

### **Vocational Rehabilitation Services**

**36**

Offers job development, job preparation, retention, assessment and work adjustment to individuals.

## Individuals Served

Unemployed/Dislocated Worker	942
Unknown or Unreported Barrier	808
Welfare Recipient	687
Offenders/Ex-Offenders	440
Homeless	350
Other Disadvantaging Condition	292
Older Workers	298
Lack of GED/High School Equivalency	154
Psychiatric and/or Emotional Disability	141
Working Poor/Incumbent Worker/Underemployed	143
Developmental Disability	70
Learning Disability	46
Other Disabling Condition	44
Other Physical Disability	113
At-Risk Youth	29
Neurological Disability	25
Autism	23
Chemical Disability	17
Lack of Literacy	34
Non-English Speaking	27
Blindness or Other Visual Impairment	9
Deafness or Other Hearing Impairment	14

*An individual may be included in one or more of the above categories.*

# FINANCIALS



## What Our Community Provided to Goodwill

Community Training Sales	\$31,445,972
Donated Goods Inventory	\$8,079,587
Vocational Services	\$762,100
Other Income	\$982,233
Fundraising	\$197,404
<b>TOTAL</b>	<b>\$41,467,296</b>

## What Goodwill Returned to Our Community

Wages	\$13,984,719
Payroll Taxes and Benefits	\$2,615,455
<b>TOTAL Payroll Expenses</b>	<b>\$16,600,174</b>

Occupancy (rent, utilities, insurance, etc.)	\$3,936,751
Investment in New Facilities & Equipment	\$5,820,160
Other Expenses	\$2,290,217
Supplies and Services	\$10,555,177
Telephone & Postage	\$199,565
Debt Service	\$2,065,252
<b>TOTAL</b>	<b>\$41,467,296</b>

# ETHICS POLICY



As a recipient of charitable contributions, Goodwill Industries of Lane and South Coast Counties and Goodwill Industries of Alaska (Goodwill) recognizes its responsibility to ensure that funds received are used to further its mission and to safeguard the assets of the corporation.

In order to uphold the highest standards and ensure the integrity, honesty and reputation of the entirety of the Goodwill Industries movement, we agree to voluntarily comply with the Code of Ethics and Accountability Policy.

Violations of this policy may be reported to Ethics Point by calling (866) 294-5563 or at [www.goodwill-oregon.org/EthicsPolicy](http://www.goodwill-oregon.org/EthicsPolicy).

# LEADERSHIP



## Board of Directors 2021

**Virginia Slate**  
*Chair*

**Kevin McAndrews**  
*Vice Chair*

**Kathleen Hynes**  
*Secretary*

**Michael Lewis**  
*Treasurer*

**Elizabeth Bickford**  
*Director*

**Steve Fishback**  
*Director*

**Jim Gilroy**  
*Director*

**Dorlon Himber**  
*Director*

**Debbie Jewett**  
*Director*

**Paul Kiese**  
*Director*

**Frank Talarico**  
*Director*

## Goodwill Leadership 2021

**Jim Martin**  
*President and CEO*

**Kristy Langworthy**  
*Chief Financial Officer,  
Director of Workforce Development,  
and Chief Operating Officer,  
Alaska Operations*

**Joy Medley**  
*Vice President of Retail and Operations*

**Jim Nelson**  
*Director of Special Projects*

**CARF and DHS Accreditation**  
Goodwill Industries of Lane and South Coast Counties is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) and the State of Oregon Department of Human Services.